

## CASE STUDY

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# Seven sex offenders stopped in one year in St. Charles Parish Public Schools

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### CHALLENGE

Prior to 2016, St. Charles Parish Public Schools relied on a manual visitor management process that involved emailing each school a list of local sex offenders. Front desk staff were then to review the list each time a visitor checked in. This was not only a time-consuming process, but in addition, schools had no way to effectively check an up-to-date database of the sex offender registries in all 50 states. At the time, visitor badges were handwritten and often illegible, and visitor records were paperbased, kept onsite at each school, and not easily accessible at the district level.

As part of their overall security enhancement initiative, St. Charles Parish Public Schools investigated modern visitor management systems. The district sought to replace its manual visitor screening and tracking process with a uniform, districtwide visitor screening protocol that identified, in real time, all sex offenders attempting to enter schools.

The district wanted to move away from its manual, handwritten visitor tracking process to an automated visitor management solution that was easy-to-use, fast, and could clearly screen and record visitors, volunteers, and contractors alike.

### ST. CHARLES PARISH



Located west of New Orleans, Louisiana, St. Charles Parish Public Schools serves over 9,600 students.

- 15 schools and 29 total facilities
- 9,673 students
- 1,782 employees, including 878 teachers

## KEY RESULTS

St. Charles Parish Public Schools has installed the Raptor® system in 21 schools and facilities. Since becoming a customer at the beginning of the 2016-2017 school year, the district has:

- Flagged 7 sex offenders
- Tracked and screened over 23,000 visitors

## SOLUTION

In 2016, St. Charles Parish implemented the Raptor system, and all campuses in the school district now follow a consistent visitor management process in which all visitors are automatically screened against the national sex offender databases for all 50 states. Once visitors are approved for entry, the system prints clear, legible badges, electronically logs all visitors, volunteers, and contractors, and records information about the date, time, and duration of each visit.

With the new system in place, the front desk staff now has the ability to use the Raptor emergency button to contact security or other staff should they need immediate assistance due to an attempted entry by a flagged visitor, including sex offenders and non-custodial parents.

In case of an emergency, theft, or other event, district security personnel can now access visitor information at any school, at any time, and from any internet-connected device.

## RESULTS

Since the beginning of the 2016-2017 school year, St. Charles Parish has screened over 23,000 visitors, and seven sex offenders have been stopped while attempting to enter their schools. At Destrehan High School, front desk staff scanned in four people who were flagged. The Raptor system false positive identification process allowed staff to quickly determine that the people were not a true match, a process that was previously difficult to determine based on emailed lists of offenders.

Visitor badges are now legible, and visitor logs are automated. No longer do schools need to keep paper logs onsite, and district administrators can easily access visitor data at any time. School officials, front desk staff, teachers, parents and visitors alike have embraced the improvements to the district's visitor management process.

"I love it. I've been very pleased with Raptor," said Jeanne Hall, school office specialist at Destrehan High School.

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The support from installation to full implementation was unbelievable. Any questions or problems we ran across were addressed immediately and explained thoroughly to ensure every stakeholder knew how to operate the system.

- Kade Rogers, Coordinator of Safety,  
Security & Emergency Services

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**PROTECT EVERY CHILD,  
EVERY SCHOOL, EVERY DAY.**

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